

**CONNECT TRANSIT ADVISORY COMMITTEE
MEETING – MAY 23, 2018**

The Connect Transit Advisory Committee meeting was held at the Connect Transit Board Room #135, 351 Wylie Drive, Normal, Illinois 61761 on May 23, 2018 at 4:00 p.m.

MEMBERS PRESENT: Dakota Horn
Emory Davis
Linda Foster
Shirley Craig
Noha Shawki
Daniel Handel
Evelyn Johnson

STAFF PRESENT: General Manager, Isaac Thorne
Transit Operations Manager, Martin Glaze
Marketing Manager, Jeff Holtke

PUBLIC COMMENTS

No public comments.

AGENDA

- CTAC suggestions or comments
- Late service on Green, Lime, Red, Yellow
- Connect Mobility No-Show and Late Cancellation policy proposal
- Rider and Customer Satisfaction survey

CTAC Suggestions or Comments

Evelyn Johnson asked about a new bus stop at MacArthur near Woodhill Towers. Isaac Thorne, General Manager stated that progress is still being made at that stop and the City would need to remove on-street parking.

CTAC Suggestions or Comments on Late Service on Green, Lime, Red, Yellow

Martin Glaze, Connect Transit Operations Manager discussed the approved late night service on Green, Lime, Red, and Yellow. Martin also explained the route adjustments on the Pink and Lime route.

Connect Mobility No-Show and Late Cancellation Policy

Martin Glaze, Connect Transit Operations Manager discussed the Connect Mobility No-Show and Late Cancellation Policy.

Connect Rider and Customer Satisfaction Survey

Martin Glaze, Connect Transit Operations Manager discussed the preliminary results of the rider and customer satisfaction survey.

Adjournment

Meeting adjourned at 4:58 p.m.